

Date: Friday, 10th May 2024
Our Ref: MB/SH FOI 6296

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Re: Freedom of Information Request FOI 6296

We are writing in response to your request submitted under the Freedom of Information Act, received in this office on 25th April 2024.

Your request was as follows:

1. Telephony and UC/ Collaboration

- a. Please confirm the manufacturer of your telephony system(s) that are currently in place
- b. When is your contract renewal date?
- c. Who maintains your telephony system(s)?
- d. Do you use Unified Communications or Collaboration tools , if so which ones?

- a) - Mitel/Voip
- b) - 31/03/2025
- c) - North PB
- d) - Yes, Mitel & MS Teams/365

2. Microsoft

- a) What Microsoft 365 licence do you have across the business e.g. E3, E5
- b) Which partner looks after your Microsoft tenant?
- c) Where do you host your applications? Do you have on-premise infrastructure or do you host your applications in public or private cloud? Which?

- a) - E3R or E3R+A4E N365
- b) - I can confirm in accordance with Section 1 of the Freedom of Information Act 2000 (FOIA) that we do not hold this information. However, Section 16 of the FOIA places a duty on us to provide help and assistance where possible and I am able to advise you that: this information can be obtained from NHS Digital.
- c) - 99% on-premise.

3. Storage



- a. Does your organisation use on-premise or cloud storage or both?
 - b. Please confirm the on-premise hardware manufacturer
 - c. Please confirm your cloud storage provider
 - d. What is your annual spend on cloud storage?
 - e. How do you back up your data and with who e.g. Backup as a Service
- a) - Both.
b) - HPE
c) - Azure and Oracle Cloud
d) - Approx £12,000
e) - Backup a a service managed in-house with Trust owned equipment.

Please see our response above in [blue](#).

Re-Use of Public Sector Information

All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information can be found at www.opsi.gov.uk where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at www.opsi.gov.uk/advice/psi-regulations/index.htm

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Freedom of Information Office at the address above.

Please remember to quote the reference number, FOI 6296 in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted by:

Post: Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Online: <https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/>

Telephone: 0303 123 1113

Yours sincerely

Mike Burns

Mr. Mike Burns, Executive Lead for Freedom of Information